



Program IT Support

Linxx Global Solutions

Linxx Global Solutions, Inc. (Linxx) is a service-disabled veteran-owned small business with offices across the United States. Our business operations in 8 primary locations are managed from our corporate headquarters in Virginia Beach, Virginia. Since 2006, Linxx has offered a wide range of program management, educational, training, and security services around the world. Our Information Technology (IT) infrastructure provides the interoperable and reliable connectivity needed for all components of our business operations. Designed-in architecture robustness ensures IT availability for new business operations. We support all branches of the Department of Defense (DoD); National Aeronautics and Space Administration (NASA); Department of Homeland Security (DHS); intelligence community; and other federal, state, and local agencies.

Information Technology Support

Within our Program Management services, Linxx provides program-specific IT Support. This support has enabled our integrated global training services for the Department of State as well as our site-specific physical and IT security programs for NASA. These services require comprehensive communications, the definition of IT bandwidth requirements, event monitoring, storage, and results presentations. Our staff currently manages and facilitates NASA Security Operations Center real-time electronic access and status of all assets. Our successes are underpinned by corporate leadership that functions as mentors, company culture infusion into Linxx team managers and leaders, and our International Organization for Standardization (ISO) 9001:2015 certified management processes. The result is always requisite quality services that are provided on time and within budget.



Program IT Support

Linxx brings management experience and knowledge to our customers, including:

Program Security and Continuity

- Provide sufficient backup to support program requirements, without interruption.
- Develop and deliver Continuity of Operations (COOP) and Disaster Recovery Plans in accordance with NPR 1040.1, NASA COOP Planning Procedural Requirements.
- Provide on-call support 24 hours a day, 7 days a week, and 365 days a year for incidents that present a high-level of risk to our customer.
- Support and operate two NASA facilities security programs under NPR 1600.1, NASA Security Program Procedural Requirements; NPR 1620.3, Physical Security Requirements for NASA Facilities and Property; and NASA Critical Infrastructure Facilities.

Communications Security

- Provide Communication Security (COMSEC) support including network encryption systems management.
- Conduct COMSEC inspections and inventories at NASA facilities.
- Develop and maintain training aides, material, and programs for contractor personnel who operate and use COMSEC material and equipment.

Access Control to Classified Information

Linxx brings proven and scalable management solutions to our customers. Our experience includes:

- Secure information systems that provide for the management, preparation, publication, control, and dissemination of system-wide information and data.
- Operate IT systems providing continuous global information interaction between federal customers, Linxx and its team partners, and our employees nationally and abroad.
- Coordinate customer use of the Sensitive Compartmented Information Facility (SCIF), and computer and network systems.

Classified Networks and Terminals

- Provide support for the continuous operation of classified networks, terminals, and INTELINK-S/SIPRNET
- Maintain and update documentation.
Interactive Multimedia
- Create, develop, and distribute animations, presentations, and other multimedia products including pre-production, production, and post-production services.

Summary

Linxx is a well-run, lean company with an excellent past performance record. The value we deliver to our customers can be summed up in one word: **Commitment. We are dedicated to improving the technological advancements, security, and skills of America through exceptional customer service. To that end, we employ an appropriate number of former federal employees and service members who leverage their considerable experience and knowledge to accurately address the challenges facing our U.S. Government and corporate customers. In addition to these talented professionals, Linxx employs intelligent, business minded professionals who understand program management, infrastructure, and cyber protection, as well as the importance of workplace safety and program quality assurance.**

